

Client Warranty Statement

WARRANTY

1. All workmanship performed by Wm. Shaw & Associates carries a 1-year workmanship guaranty that the work was completed in a competent manner and according to known specifications or good engineering practices/codes.
2. Wm. Shaw & Associates, Inc. must be notified in writing (see attached warranty request form) and given the opportunity in a reasonable amount of time (30 days) to correct any workmanship deficiency. And, under no circumstances will money be reimbursed or credited to the Owner for them correcting workmanship themselves.
3. Except for emergencies, we will perform warranty work within thirty-days (30) of written notification. Warranty work examples: All defects caused from the installation of products installed by this company as part of the remodeling project are: (a) doors or windows not operating properly due to misalignment or improper installation; (b) loose tile from improper installation; (c) roof leaks from improper flashing or installation of shingles; (d) air conditioning and heating, plumbing, and electrical problems related to the installation of wiring, switches, outlets, fixtures, drains & vents, water lines, Freon lines, etc.
4. Emergency problems (24-hour service) are: (1) water leaks and sewage overflow; (2) air conditioning and heating when the air temperature is above 90 degrees or below 50 degrees; (3) electrical power problems which cause a significant disruption to heating/cooling, lighting, and/or meal preparation; (4) electrical safety problems such as an exposed/loose hot wires, overheating switch or outlet box, any fixture which is arcing or over heating. **NOTE: A popping circuit breaker is not an immediate action emergency.**
5. The contractor will determine any deficiency in work performed or a competent authority selected by the contractor and agreed to by the customer. Any disagreement between the contractor and the customer as to the cause of the deficiency shall be arbitrated as per page 7, item number 5 of the signed contract. Any deficiency in workmanship (not material failure/wear) agreed to by the contractor of determined through an arbitrator will be corrected by the contractor at the contractor's expense for labor and materials.
6. All materials and their failure are covered by the individual manufacturer's warranty and are not covered in this company's warranty. Failure or malfunction of a contractor-installed product (plumbing and electrical fixtures, appliances, windows, etc.) should be corrected through the vendor or manufacture. Contractor can help client with the purchase date and invoice number information. Work not covered under this warranty are: (1) plumbing, electrical, and/or appliance fixtures breaking (contact manufacturer or dealer); (2) damaged tile, drywall, and/or wood work from foundation movement; (3) cracks in tile or stone work from stress, shrinkage, movement of surrounding wood materials or other such material that expands and contracts from moisture and seasonal changes; (4) door hardware not working properly due to misalignment of striker and plate from foundation movement; (5) exterior wood doors and windows rotting due to lack of painting maintenance (every 2-3 years); (6) window and door glass leakage (contact vendor).

This warranty on workmanship is for one year:

From _____ to _____ .