

December 4, 2005

Mr. Bill Shaw
Wm. Shaw & Associates
4206 Law Street
Houston, Texas 77005

Re: Renovation Project

Dear Bill:

We are finally settling back into our "home" – and in thinking about the entire renovation project our initial thoughts are "Wow are we pleased with the final product." The process starting in August of 2004 after we met you at the Home Show.

We purchased our home in 1992 – and did some major renovation prior to moving in. At that time – I had good friends in the construction business that assisted us complete the project. Well – the architect and contractor who did our first project either retired or moved to another city – so we were starting the "who to use" process when we met you.

After much discussion, we agreed on the design and a "let's begin date" in early 2005. From the beginning, we were very impressed with the professional manner in which the project was managed. Both you and Mark S. were available to provide project supervision and respond to any questions or concerns we had. The subcontractors used for our project were really "terrific." We were both extremely pleased with the quality of their work and the manner in which they responded to questions.

As you know – we were not always 100% sure of what we wanted and you and your Organization worked with us at finalizing a project that we are very pleased with. After reviewing the process, the quality of the work that was performed, and our satisfaction with the "end product" – we wanted to say "THANK YOU!!"

Yes, we would recommend your services to anyone, and if we have future renovation ideas we would value the opportunity of working with Wm. Shaw & Associates again.

Have a Wonderful Holiday Season.

Sincerely,

Client
Memorial Pines, Remodel